



EAST COAST SECURITY & SAFETY

Delivering Security and Safety Excellence Every time





SECURITY IS OUR BUSINESS

We provide safe and secure environments, this is our speciality. East Coast Security, Safety Pty Ltd was established to provide safe environments for individuals, organisations, businesses and communities. BE SAFE BE SUCURE

COMPANY OVERVIEW

East Coast Security and Safety is the leading integrated security, safety, and training company. East Coast Security is owned and operated by a second generation security firm with over 17 years of personal experience. East Coast Security is active nationally across Australia and in various overseas locations. With over 200 employees and hundreds available through our onboarding intake, we are one of Australia's larger scale private providers.

East Coast Security are national professionals in the assessment and management of security and safety risks for all types of applications from community safety up to multimillion-dollar projects.



EAST COAST SECURITY'S APPROACH

We have a dedicated management team that handles all issues 24/7. Our management team is carefully selected and chosen based on **experience and proven history of providing solutions** that are custom fit for each client's specific needs. The members of the management team are intelligent problem solvers who are methodical in their approaches to resolving issues and responding to emergencies. East Coast Security's management staff is **highly skilled, customer service-oriented, and ready to serve** with intelligence that is focused on the end goal of a successful event that leads to client satisfaction every time.

Our generational integration is something we pride ourselves on being able to incorporate in our strong problem-solving capability and safety for all your security needs. We strive to **anticipate and stay ahead of all situations**. When problems arise, we understand that positive and proactive response is the key to handling the situation.

We use up to date telecommunication resources to provide you with an instant response, even under the loudest and most chaotic circumstances.

Our experience with event management and large crowds has been a significant plus in our favour when clients are making decisions for their security needs. Most of our clients are large businesses that began by hiring us for small jobs and quickly realized that we are capable of larger projects and that our resources are scalable. East Coast Security are efficient, accountable, team players who can meet all of a client's security needs. We are competitive in pricing and can work with you to fit your budget.

East Coast Security realizes the importance of information. We always pay attention to ensuring the confidentiality of our clients and their resources. The information and protocol for each project are reviewed carefully by our management team with these two factors always in mind. **The documentation we provide to our clients is comprehensive, and our safeguards keep it confidential.** The instructions we provide to our guards is comprehensive, and easily understood so that each guard can perform their duties without having to second-guess their instructions.

THE FIVE WAYS THAT EAST COAST SECURITY DIFFERENTIATES ITSELF FROM THE COMPETITION

Professional Expertise

When you hire us, you are hiring a company that has significant experience with sites like yours. We specialise in dealing with all risk situations with a prime focus on the safety and security of assets, personnel, and the community. We execute a comprehensive risk analysis from the first day of engagement through to completion of each project, to identify best practice for your need. Our clients benefit from this experience.

Zero Liability

We tailor insurance policies to cover all possibilities of risk when we are dealing with risk on the front line, Workers Compensation, Public Liability,

Professional Indemnity and Errors & Omission insurance policies are designed to handle any issues that result from guards dealing with any unexpected situation. We have strict reporting and compliance standards keeping your business insurance costs reasonable.

Personnel

Our clients do not have to worry about managing staff, employees showing up, putting together a schedule, or dealing with last minute no-shows. East Coast Security has a guard force of over

200 qualified and trained individuals and backup personnel, so we can respond immediately to any staffing situation. Your site is guaranteed to be staffed 100 percent of the time regardless of any unforeseen problems

The Right Fit

Finding the right person to do the right task is one of the biggest challenges in the security industry. We have the experience necessary to put the correct personal with sufficient experience, right physical, mental, and personality attributes in each position. We have the depth of staff to replace any person who does not fit a position.

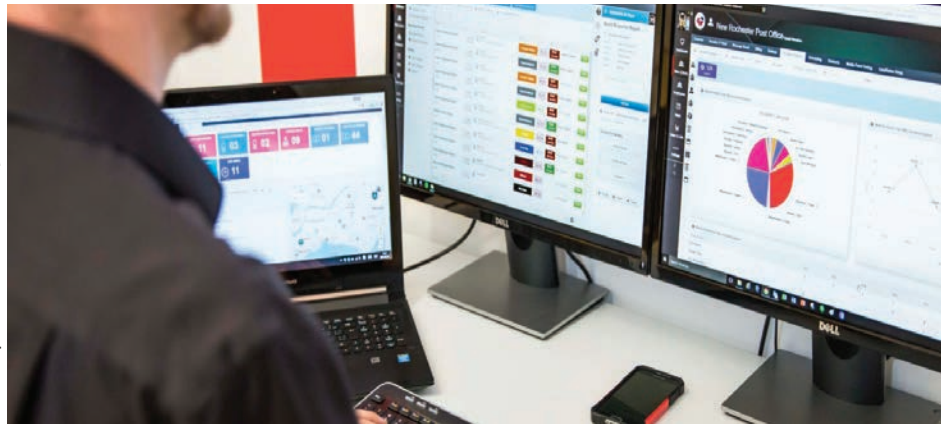
Peace of Mind

We thoroughly manage each aspect of a project. We keep track of time, we make sure all personnel are on site, fully equipped with required devices and resources. We check on our guards to ensure that every aspect of a project satisfies a client's directions and needs. East Coast Security provide detailed reporting back to our clients, so you are always kept informed. We also have 24/7 contact to our management team so that you have a direct link to discuss any issues or queries that may arise.



THE DIAMOND STANDARD

East Coast Security and Safety Pty Ltd use an automated guarding system to give our clients piece of mind and transparency that breaks down barriers between security and client. GPS tracking of all security personnel on your site gives you peace of mind that your security is checking your premises correctly and accurately. The client portal allows clients access to their site 24hrs a day and gives them a real time view of their site whenever they need it. With real time reporting it eliminates the need in waiting for a report to be sent to our client. This system also combines the power of analytics and gives our client a complete break down of their site giving the client the power to adjust their security as needed and required.



CAPABILITIES / CORE COMPETENCIES

Spanning nearly two decades, East Coast Security has provided superior security services. East Coast Security strives to understand your unique and specific needs and place the correct personnel to ensure all your needs and expectations are covered. Our goal is to be a crucial part of your team with ongoing results and transparency upholding the policies and standards of your business while maintaining a safe, secure and protected environment. East Coast Security provides the highest quality service in the following areas:

- Crowd management and control for all types of events
- Security management for all types of applications
- Asset security and loss prevention
- VIP/Executive protection
- Community safety protection
- Roving Patrols
- Site Security for all types of business's
- Armed and unarmed security guard services for all types of applications





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